

PerfectForms Success Story: All Medical Healthcare Staffing

EXECUTIVE SUMMARY

CUSTOMER NAME

- All Medical Healthcare Staffing

INDUSTRY

- Healthcare/HR

BUSINESS CHALLENGE

- Automate employee on-boarding
- Deploy form solution that is adaptable to multiple workflow environments
- Enable clients to use PerfectForms as data collection tool

PERFECTFORMS SOLUTION

- Used PerfectForms to create employee on boarding process
- Integrated PerfectForms with database to capture employee information
- Created forms that respond to randomized workflows – behavior based on responses

BUSINESS CHALLENGE

[All Medical Healthcare Staffing](#) is relied upon by its clients to provide professional healthcare staffing as well as customized solutions that provide advance reporting capabilities and compliance monitoring. Central to this effort is the use of PerfectForms to streamline employee on-boarding, compliance form processes, client document collection and special project data collection for clients, Human Resources (HR) department, account managers and employees.

The form collection process is the critical first step to help leading healthcare companies meet their staffing needs. To ensure compliance with government, HR regulations and client requirements, All Medical needed to find a way to streamline the data capture process, providing an easy way for them to gather all required information on each data requirement.

Traditionally, All Medical developed internal solutions based on paper generated forms that provided question and answer components for employees to fill out before placement. This proved extremely limiting in the amount of information that could be gathered. More importantly, the forms were limited in their ability to integrate with the company's databases, meaning that employee information could not be readily accessed on demand.

Faced with these challenges, All Medical needed to find a new solution that could provide the flexibility needed to function in a randomized workflow environment, adapting as new requirements are identified. Additionally, All Medical needed a solution that could easily integrate with its SQL databases, ensuring that all employee information is easily accessible to the client, internal account managers and HR department. The company also needed a solution that would allow for full integration with [AlphaTrust](#) to support digital signatures. The integration enables user authentication and identity verification during form processing, heightening security while providing a complete audit trail which is a critical step in form processing.

“PerfectForms is a very elegant tool, with incredible flexibility to work within different workflows. Our users love the applications built on PerfectForms. We expect it to continue to deliver significant ROI.”

- Steve Walrath, System Analyst, All Medical Healthcare Staffing

FORM AND WORKFLOW SOLUTION

Steve Walrath, System Analyst, All Medical Healthcare Staffing, chose PerfectForms because of the product's extensive functionality and its ability to adapt and work in any workflow. All Medical was able to deploy PerfectForms to serve the data collection needs of all of its users.

All Medical uses PerfectForms to create user-facing web forms to streamline the form collection process. In a given situation, All Medical can have as many as 300 employees being placed and replaced at a client company in a week. Each time an employee is placed, they need to fill out the requisite paperwork to ensure compliance. Every time a worker is replaced, the same paperwork needs to be completed by the new employee. With high turnover, this can be a very time consuming process, and can lead to compliance challenges if the information isn't properly stored and accessible.

With PerfectForms, All Medical is able to streamline the entire process, creating an intuitive web form that users can quickly and easily fill out. By integrating PerfectForms with its SQL databases, all information is captured and easily accessible for the user's needs. PerfectForms also fully integrates with AlphaTrust to support the digital signature process. Through this integration, the web form conducts a full audit with the digital signature process, tracking where it occurred, when, from what IP address, ensuring compliance and privacy of all information.

BUSINESS RESULTS

The broad functionality of PerfectForms enabled All Medical to create a custom workflow solution for its users that met their specific needs, streamlining data collection. As a result, All Medical is better able to serve its users and easily handle the high volume of employees that it places. Specifically, All Medical was able to:

- Use PerfectForms to create new user-facing web forms that streamline data collection processes.
- Integrate with existing databases to ensure data collection of information; provide pathway for users to access needed information in real time.
- Fully integrate with [AlphaTrust](#) to support the digital signature process. This provides a complete audit trail of form processing, including tracking location where the form was filled out, time it occurred, and from what IP address. The integration also fully supports user authentication and identity verification – a critical security component of the data collection process.